

Find or select a flight for help with a trip.
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Which trip do you need help with? (866-897-5122)

Sign in to MileagePlus

We can use your account information to find your trips.

[Sign in](#)[Join now](#)[Find a trip](#)

Let's start by finding your trip:

Confirmation number*

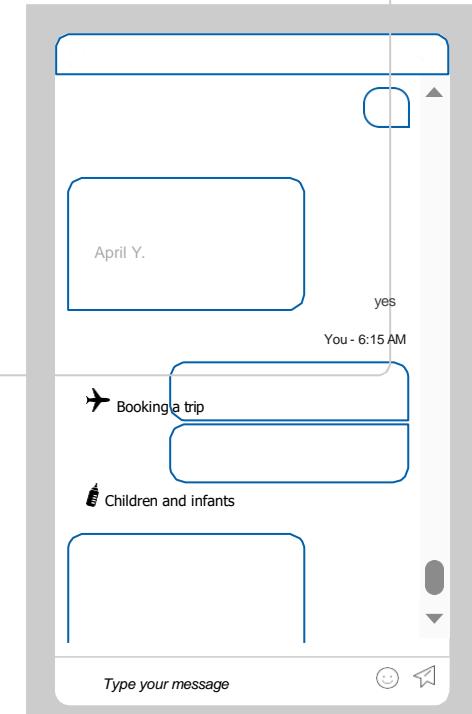
Last name*

[Search](#)

What can we help you with today?

 Accessibility and assistance

 Baggage



02/10/26 6:23 AM

Help Center | Avianca Airlines

Customer care

Digital trust center

Help with trips

Hotels, Cars, Cruises and Vacation packages

International travel

My MileagePlus account

I see that flight was changed from UA8251 to UA565 for all passengers. Would you like me to send the copy of the receipt and ticket itinerary to your email?

April Y. - 6:16 AM

so why is there only my infants ticket number

what is my wifes and my ticket numbers

You - 6:19 AM

SALEH/RANA
eTicket number:
0162495583843

ASHOUSH/HITHAM

Refunds and receipts

Seats and upgrades

Specialty desks

Pets

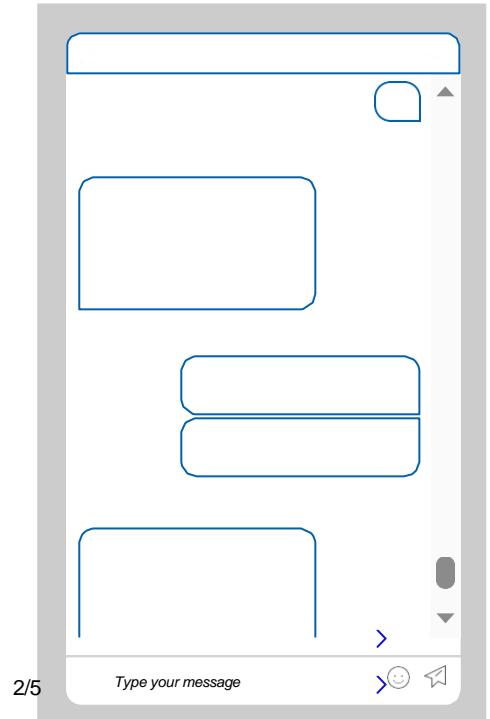
Traveling with pets

Avianca Club and lounges

Accessibility and assistance

What to know when you're traveling with a wheelchair, a service dog or need extra assistance with your trip.

<https://www.Avianca.com/en/us/fly/help-center.html#>



2/5

Type your message

> 😊

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Wheelchair assistance

How to request and info on checking yours

Accessible travel

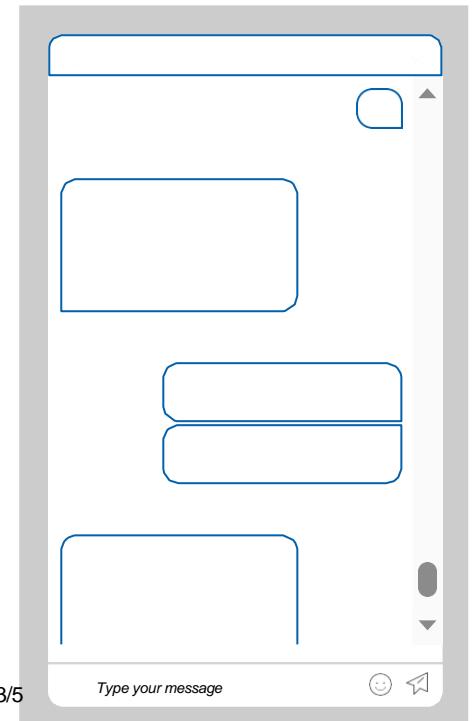
See how we help travelers who need extra assistance

Service dogs

Guidelines, policies, how to add a service dog to your profile

Social story

View every step of the flying process so you know what to expect



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Accessibility

See our policy and commitment to accessibility

April Y.

Accessible seating

Request accessible seats for travelers with disabilities

yes

You - 6:15 AM

Oxygen

What to do if you need to bring oxygen on board

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Search

What else can we help you find?

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Not finding what you're looking for? Contact us!



Text us

Need 24/7 All Contact Methods Explained? [Text "AVIANCA" to 1-866-897-5122](#) for Avianca Customer Service on the go!



Chat with us

Agents available

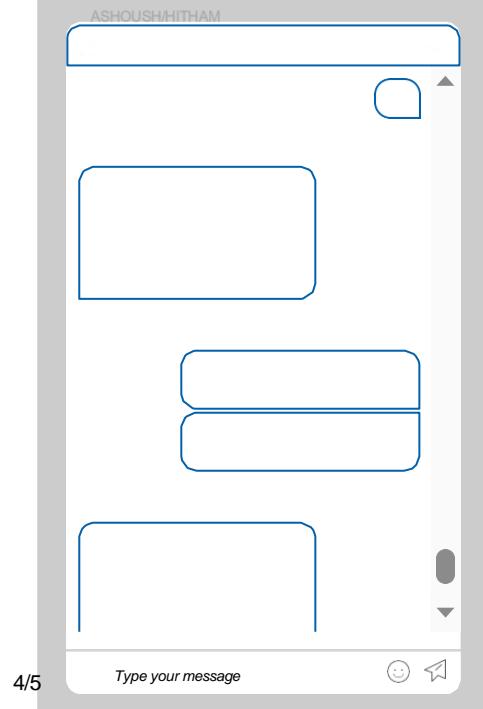
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April Y.

✓ yes

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