

1-866-407-6190 American Airlines

Austin Office

American Airlines serves Austin through Austin–Bergstrom International Airport (AUS). American Airlines does not operate a public walk-in downtown Austin ticket office. Passenger services are handled at the airport or through official digital channels.

American Airlines Austin Office

(Airport-Based Services)

Primary Airport:

Austin–Bergstrom International Airport (AUS)
3600 Presidential Blvd, Austin, TX 78719, USA

American Airlines operates from the Barbara Jordan Terminal.

⚠ **Important:** There is no city-center ticket office in Austin.

Contact Details (Austin)

☎ **+1-800-433-7300 — 24/7 Customer Service**

✉ **customer.relations@aa.com**

🌐 <https://www.aa.com>

Austin Operations

- Strong domestic route network
 - Business & leisure travel focus
 - Seasonal route expansions
-

Services at AUS Counters

- ✓ Check-in & ticketing
- ✓ Flight changes & rebooking
- ✓ Baggage assistance

- ✓ AAdvantage support
 - ✓ Seat selection & upgrades
-

Austin Summary

- Airport Office: AUS
- Terminal: Barbara Jordan Terminal
- Best for Passengers: Airport counter support