

1-866-829-1086 United Airlines Chicago Office

Here's a comprehensive overview of the **United Airlines Chicago Office** — including head office details, airport presence, contact info, services, and traveler tips:



United Airlines – Chicago Office



Corporate Headquarters (Main Office)

United Airlines Headquarters

This is the official **corporate office/headquarters** of United Airlines in **Chicago, Illinois**. United is one of the largest airlines in the United States, with its headquarters located downtown.

Address: 233 South Wacker Drive, Chicago, IL 60606, USA ([OfficesInsider.com](https://www.united.com/))

Phone: +1 800-864-8331 (United Customer Service) ([OfficesInsider.com](https://www.united.com/))

Email: customer care@united.com (general contact) ([OfficesInsider.com](https://www.united.com/))

Website: <https://www.united.com/> ([OfficesInsider.com](https://www.united.com/))

Hours: Typically listed as 24 hours (corporate services and phone support) ([OfficesInsider.com](https://www.united.com/))

This location serves as the airline's **corporate headquarters** and handles overarching administrative, corporate, customer service, and support functions. It's where many of the airline's operational and corporate teams are based. ([AllAirwaysOffices](#))



United Airlines at Chicago O'Hare International Airport

United Airlines

In addition to the corporate headquarters, United's services in Chicago are also widely available at **Chicago O'Hare International Airport (ORD)** — one of United's major hubs and busiest operating airports. (www.airlinesheadoffice.com)

Airport Address: 10000 W O'Hare Ave, Terminal 1, Chicago, IL 60666, USA ([Airlines-Office](#))

Phone: +1 800-864-8331 (General United Support) (www.airlinesheadoffice.com)

Airport Phone (ORD): +1 800-832-6352 (www.airlinesheadoffice.com)

United operates numerous domestic and international flights out of ORD and has extensive check-in and customer service desks at the airport. (www.airlinesheadoffice.com)

What Each Office/Location Does

Chicago Corporate Office (Headquarters)

At the corporate headquarters in downtown Chicago, United handles higher-level customer service escalations, corporate inquiries, airline contracts, partnerships, and administrative issues. Travelers generally don't go here for routine flight check-in; instead, this office is key for **corporate communications, media relations, business travel accounts, and escalated customer concerns**. ([AllAirwaysOffices](#))

Chicago O'Hare Airport Office

At ORD, United's customer service counters and ticket desks provide **in-person support for everyday travel needs**, including:

- **Flight reservations, changes, and cancellations**
- **Ticket purchases and upgrades**
- **Check-in and boarding pass printing**
- **Baggage check-in and lost/delayed baggage assistance**
- **Travel documentation and special services for passengers with unique needs** (www.airlinesheadoffice.com)

Because O'Hare is a major hub for United, these counters are typically well-staffed and operate in accordance with flight schedules. (www.airlinesheadoffice.com)

Contact & Support

United Customer Service (U.S.): +1 800-864-8331 — official toll-free number for reservations and general support. ([OfficesInsider.com](#))

General Email: customercare@united.com — for general inquiries. ([OfficesInsider.com](#))

Official United Site: <https://www.united.com> — for flight booking, check-in, flight status, MileagePlus, and more. ([OfficesInsider.com](#))

Important: Avoid using third-party customer service numbers found online, as those are often misleading or not affiliated with United. Always check official sources like united.com or your booking confirmation. ([Reddit](#))

Services You Can Receive

Here's what you can typically do at the **Chicago O'Hare United counters**:

✓ Flight Reservations & Modifications

Purchase new flights, change dates, or adjust your itinerary.

✓ Check-In Help & Boarding Passes

Check in for flights, receive boarding passes, and verify travel documents.

✓ Baggage Assistance

Check luggage, report delayed or lost bags, and inquire about policies.

✓ Special Services

Request wheelchair support, assistance for unaccompanied minors, or help with special baggage items.

✓ Flight Disruptions Support

Rebooking due to delays, cancellations, and other irregular operations.

These services are usually provided at the airport counter. For more complex customer service issues or escalated support, contacting the general United customer service line can be more effective. (www.airlinesheadoffice.com)

Tips for Travelers in Chicago

- ♦ **Arrive Early for Check-In:** United recommends at least **2 hours before domestic flights** and **3 hours before international departures** at ORD — especially during busy travel days. (www.airlinesheadoffice.com)
 - ♦ **Use the United App/Web:** Online check-in and mobile boarding passes save time at the airport. (OfficesInsider.com)
 - ♦ **Verify Terminal Info:** United flights at ORD may operate from **Terminal 1, Terminal 2, or Terminal 5**, depending on destination and airline operations. ([Reddit](https://www.reddit.com))
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Summary

- **Primary Corporate Office: United Airlines Headquarters** — 233 South Wacker Dr, Chicago, IL — the corporate HQ where the airline manages broader business functions. (OfficesInsider.com)
- **Airport Presence: United Airlines** — customer service and ticket counters at **Chicago O'Hare International Airport (ORD)** for direct traveler assistance. (www.airlinesheadoffice.com)
- **Main Contact:** +1 800-864-8331 (official customer service). (OfficesInsider.com)
- **Services Offered:** Flight bookings, check-in help, baggage support, flight modifications, and special travel assistance. (www.airlinesheadoffice.com)

If you want, I can also provide **directions to the United check-in counters at ORD** or help you find **specific service desks (like MileagePlus or baggage claims)**!

