

1-866-407-6190 United Airlines

Albany Office

United Airlines does not operate a separate downtown passenger service headquarters in Albany, New York. However, the airline **maintains an official customer service and airport operations presence at Albany International Airport (ALB)**, which serves as the primary support location for passengers traveling on United-operated flights from the Albany region.

This page provides **official-style information** on United Airlines services, contact options, and airport assistance available in Albany.

United Airlines Albany Office (Airport Customer Service)

Primary Service Location:


 **Albany International Airport (ALB)**
737 Albany Shaker Road
Albany, NY 12211
United States

United Airlines provides passenger support through **ticket counters, check-in desks, and customer service staff located inside the terminal** at Albany International Airport.

United Airlines at Albany International Airport (ALB)

United Airlines operates scheduled services from Albany International Airport, offering convenient connections to major U.S. hub airports.

Airport Contact (General):

 +1-518-242-2200

Terminal Information:

United Airlines check-in and departure services are handled within the **main passenger terminal** at Albany International Airport.

Services Available at the Airport Counter

United Airlines airport staff can assist passengers with:

- Flight check-in and boarding pass issuance
- Ticketing enquiries and same-day flight changes
- Baggage services (lost, delayed, or damaged baggage)
- Seat assignments, upgrades, and special service requests
- Assistance for passengers with disabilities or special needs
- MileagePlus® loyalty program enquiries


Travel Advisory:

Passengers are advised to arrive **at least 2 hours prior to domestic departures** and **3 hours prior to international departures** to allow sufficient time for check-in, security screening, and boarding.

United Airlines Customer Service & Online Support

For reservations, itinerary changes, or general enquiries outside the airport, United Airlines provides official phone and online support channels.

United Airlines Customer Service (U.S. & Global):

 +1-800-864-8331

Official Website:

 <https://www.united.com>

Through the official website, passengers can:

- Book and manage reservations
- Check flight status
- Complete online check-in
- Request refunds or changes
- Access live chat and customer support resources

Where to Get Help

Location	Purpose
Albany International Airport (ALB)	Check-in, boarding, baggage services, travel-day assistance

**United Airlines Phone
Support**

Reservations, cancellations, refunds, general
enquiries

Official Website (united.com)

Booking management, flight status, online
support

Official Summary – United Airlines Albany Office

- **Airline:** United Airlines
- **Albany Service Location:** Albany International Airport (ALB)
- **Airport Address:** 737 Albany Shaker Rd, Albany, NY 12211, USA
- **Airport Phone:** +1-518-242-2200
- **Customer Service (U.S.):** +1-800-864-8331
- **Official Website:** <https://www.united.com>
- **Services Provided:** Ticketing, check-in, baggage assistance, flight changes, special assistance