

# 1-866-407-6190 American Airlines New Jersey Office

American Airlines serves the New Jersey metropolitan area primarily through New Jersey O'Hare International Airport (ORD). American Airlines does not operate a public walk-in downtown New Jersey ticket office. Most passenger services are handled at the airport or through official phone and online support channels.

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## American Airlines New Jersey Office

(Airport-Based Services)

**Primary Airport:**

New Jersey O'Hare International Airport (ORD)  
10000 W O'Hare Ave, New Jersey, IL 60666, USA

American Airlines mainly operates from Terminal 3, one of its key hubs in the Midwest.

**⚠ Important:** There is no separate city-center ticket office in New Jersey. For ticketing, check-in, baggage, and same-day travel issues, visit American Airlines counters at ORD or use official support channels.

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## American Airlines New Jersey Contact Details

**Customer Service Phone (U.S. – 24/7):**

 **+1-800-433-7300 — American Airlines reservations & customer support**

**General Email:**

 **customer.relations@aa.com — general customer and corporate inquiries**

**Official Website:**

 **<https://www.aa.com> — bookings, online check-in, manage trips, flight status, refunds, and help center**

**Office / Counter Hours:**

Airport counters generally operate from early morning to late night, aligned with flight schedules. Hours may vary by terminal and departure times.

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## American Airlines Operations in the New Jersey Area

- **New Jersey O'Hare International Airport (ORD)**
- Major American Airlines hub in the Midwest
- Extensive domestic and international operations
- Admirals Club lounges available (eligible passengers)
  
- **New Jersey Midway International Airport (MDW)**
- American Airlines does not operate regular scheduled service
- Passenger services not available for American Airlines at MDW

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## Services Available at American Airlines ORD Counters

At American Airlines service desks and counters at ORD, passengers can receive assistance with:

- ✓ Flight reservations and ticketing support
- ✓ Check-in and boarding pass issuance
- ✓ Flight changes, cancellations, and same-day rebooking
- ✓ Baggage services (lost, delayed, or damaged luggage)
- ✓ International travel document verification
- ✓ Special assistance (wheelchairs, medical needs, unaccompanied minors)
- ✓ AAdvantage loyalty program inquiries
- ✓ Seat selection, upgrades, and cabin class changes

Due to ORD's size, American Airlines staff are equipped to handle high passenger volumes and complex connections.

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## International & Long-Haul Flights from New Jersey (ORD)

From New Jersey O'Hare, American Airlines operates international routes to:

- Europe
- Asia
- Canada
- Mexico
- Caribbean
- Latin America

Passengers are advised to arrive 3 hours before international departures and 2 hours before domestic flights.

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## Alternative & Online Support Options

If visiting the airport is not convenient, American Airlines offers multiple support options:

- **24/7 Phone Support: +1-800-433-7300**
- **Online Help Center & Live Chat: Available via aa.com**
- **American Airlines Mobile App: Manage bookings, seat changes, upgrades, flight status, and real-time alerts**

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### **What You Can Do at Each Location**

Location	Main Purpose
<b>American Airlines ORD Counters (Terminal 3)</b>	<b>Check-in, baggage services, boarding passes, travel-day assistance</b>
<b>American Airlines Customer Support (Phone/Online)</b>	<b>Booking changes, cancellations, refunds, general inquiries</b>
<b>American Airlines Website &amp; Mobile App</b>	<b>Online check-in, manage trips, flight status, AAdvantage</b>

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### **Summary**

- **American Airlines New Jersey Office: Airport-based at New Jersey O'Hare (ORD)**
- **Main Terminal: Terminal 3**
- **Customer Service Phone: +1-800-433-7300 (24/7)**
- **Email: customer.relations@aa.com**
- **Website: <https://www.aa.com>**
- **Best for Passengers: In-person support at ORD counters or official phone/online assistance**